Support Services

The System of Support agencies offer a range of services, including:

- Administrator coaching and guidance in times of crisis
- Campus-based education around grief and trauma
- On-site crisis counseling for staff and students
- One-on-one counseling and therapeutic group activities
- Threat and crisis assessment
- Referrals to ongoing mental health and community support services
- Incident debriefing and ongoing consultation

The System of Support should be part of a school’s overall crisis response plan. Each school should develop a Crisis Intervention Team and train members to respond in accordance with the School Crisis Response and Recovery Manual.

The manual gives appropriate responses to mental health crises and guidance to site-based Crisis Intervention Teams.

The manual and other supports are online at:

www.scoe.org/SOS

System of Support Coordinators
Ryan Pepin rpepin@scoe.org 536-1282
Rebekah Pope r pope@scoe.org 595-0205

Sonoma County School Crisis Response and Recovery
The goal of crisis response is to address trauma experienced by the school community in order to minimize long-term negative impacts.

Appropriate interventions help the school return to regular operations while addressing the emotional impact of the event.

All *System of Support* team members who respond to schools are licensed or credentialed professionals who provide on-going grief or mental health services for children and youth. They have been trained in school crisis response and fingerprinted.

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**System of Support Contacts**

**REGIONAL**

**Hospice of Petaluma / Petaluma**  
Yolande Adams, 778-6242

**Memorial Hospice / Santa Rosa**  
Gina Carini, Muftiah Martin, 568-1094

**North County Hospice / Healdsburg**  
Sani Post, 431-1135

**Sutter Bereavement Services / Santa Rosa**  
*Office Hours: 535-5780*  
Margo Requarth, Valerie Waidler, Quenby Gallahan, Stacy Carr  
*Nights & Weekends: 338-9362 (c)*  
Stacy Carr

**COUNTY-WIDE**

**Sonoma County Behavioral Health CAPE Team**  
Karin Sellite, 565-3542  
Katie Bivin, 565-5001

**Paws as Loving Support (PALS)**  
887-7257  
Nancy Pierson, 481-4649 (c), 887-1009 (h)  
Bea Melville, 529-6548 (c), 542-8543 (h)

**Law Enforcement Chaplaincy Service**  
Heidi Fortkamp, 888-0723  
BreeAnn Crespan, 695-1357

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The Administrator/designee gathers and confirms the information.

S/he consults with the school Crisis Intervention Team (CIT) leader to decide upon appropriate action.

S/he may activate the site CIT and/or request assistance from district or other school teams.

If additional assistance is needed, the Administrator/designee may contact local *System of Support* agencies that have been trained and have agreed to be crisis responders.

The Administrator/designee may contact *System of Support* coordinators directly (contact information opposite).

When calling for assistance, provide this information:

- Nature of the crisis event
- School name and location
- Administrator/Leader contact information