



FAQ

Dental Plan

SCOE provides group dental coverage to permanent employees who work 20 hours or more per week. Coverage is provided by Delta Dental, www.deltadentalca.org.

What is my group number and how do I contact Delta Dental?

Delta Dental group numbers vary by bargaining group and are available in the [Benefit Plan Group Numbers](#) document on the SCOE website.

The phone number for Delta Dental is (800) 765-6003. The Delta Dental website, www.deltadentalca.org, provides useful information about coverage, benefits, and providers. At the Delta Dental website, you'll be asked to enter your subscriber ID. Your ID is your Social Security number, without spaces or dashes.

Must I visit the dentist regularly for my co-pay amounts to decrease?

Yes. Your share of the co-pay for dental care decreases each year that you receive regular dental care. Your coverage in year 1 is 70%, with a 30% co-pay. Coverage increases to 80% in year 2, 90% in year 3, and 100% in year 4. However, if you do not visit the dentist at least once during the year, your co-payment will not be reduced.

Does this requirement also apply to each family member?

Yes. The amount of your co-pay for family members will decrease if they receive regular dental care (i.e., visit the dentist at least once per year).

How do I find a dentist who accepts Delta Dental insurance?

For the most up-to-date information, you should access the provider list directly from the Delta Dental by calling (800) 765-6003 or online at www.deltadentalca.org. You can also ask your current dentist if s/he accepts Delta Dental insurance.

If you go to the Delta Dental website, you'll be asked to enter your subscriber ID. Your ID is your Social Security number, without spaces or dashes.

What happens if I go to a dentist who is not a Delta Dental provider?

You may use the services of a non-participating dentist. However, the fees may not be fully covered by Delta's payment, even if you are at the 100% coverage level. If you use a non-participating provider, you are responsible for all fees and must submit a claim to Delta Dental for reimbursement. The reimbursement amount is specified in Delta's fee schedule for non-participating dentists.

May I enroll my domestic partner in the dental plan?

Yes. To add a domestic partner, you must complete an enrollment form within 30 days of domestic partnership registration. A Domestic Partner Affidavit must be completed and submitted to Human Resources. Forms are available in the Human Resources office. For more information, see the FAQ on Dependent Coverage.